

Oracle Siebel CRM 8 Installation and Management

Von Alexander Hansal

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Oracle Siebel CRM 8 Installation and Management

Install, configure, and manage a robust Customer Relationship Management system using Siebel CRM

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KundenrezensionenHilfreichste Kundenrezensionen0 von 0 Kunden fanden die folgende Rezension hilfreich. First Installation Guide for non Siebel DevelopersVon RudeUrmThe first book providing all information needed to setup a Siebel installation including BI-Publisher and NetChart Server without Bookshelf lockup needed. All important areas are discussed and everything is explained to the technical level needed. Even administrators without former Siebel experience will be able to follow.

KurzbeschreibungThis book provides a practical, hands-on experience. Chapter by chapter, a Siebel CRM self-study environment is created which can be used to follow the examples described in the book to explore the Siebel

functionality. The book ensures that you understand what you are doing and why you are doing it. It contains clear step-by-step instructions, explanatory tables, screenshots, and precise diagrams. This book is for administrators who want to develop and strengthen their Siebel CRM skills in the areas of installation and system management. Whether you are a novice or a more experienced user, this book will teach you something new in many ways and by the end of the book, you will be ready to install and manage Siebel CRM in a real-world environment. Kurzbeschreibung This book provides a practical, hands-on experience. Chapter by chapter, a Siebel CRM self-study environment is created which can be used to follow the examples described in the book to explore the Siebel functionality. The book ensures that you understand what you are doing and why you are doing it. It contains clear step-by-step instructions, explanatory tables, screenshots, and precise diagrams. This book is for administrators who want to develop and strengthen their Siebel CRM skills in the areas of installation and system management. Whether you are a novice or a more experienced user, this book will teach you something new in many ways and by the end of the book, you will be ready to install and manage Siebel CRM in a real-world environment. ber den Autor und weitere

Mitwirkende Alexander Hansal has worked as an IT professional in small, medium, and global corporations. Since 2001, Alexander works as a technical instructor and consultant for Siebel CRM and Oracle Business Intelligence in Europe. He enjoys teaching, and shares his knowledge and expertise in his classes at Oracle University and in his weblog, <http://siebel-essentials.blogspot.com/>